Annual Report
January - December 2013

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Community Volunteer

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Lawyer

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Executive Director
Mitzi E. McFatrich

Improving the quality of long-term care in Kansas is the mission we have pursued since 1975

Older adults and adults with disabilities who receive long-term care at home, in assisted care facilities and in nursing facilities deserve safe care from competent and trained care providers and which assures a reasonable quality of life.

KABC pursued its mission in 2013 by:
- Assisting older adults and persons with disabilities along with their family members to locate good care
- Guiding and supporting them through care problems
- Advocating for public policies that improve care
- Educating policy makers
- Training care providers on the “how-to” of better care
- Developing and distributing new consumer education resources

This annual report provides the specifics of how we achieved this in 2013, the number of people helped and who the people were that made this work possible.

BETTER CARE TRAINING

Preventing Elder Abuse - KABC hosted training and informational sessions with elders, caregivers and citizens for how to spot and stop financial abuse and exploitation of an older adult. KABC involved local law enforcement and social services as training participants. Effective intervention in elder abuse, neglect and exploitation requires a coordinated approach from these entities. Cases of financial exploitation of older adults are growing rapidly in Kansas. Trainings were held in five Kansas rural communities including Dodge City, Independence, Iola, Arkansas City, and Winfield. The trainers were KABC volunteers and banking professionals, Evie Curtis and Barbara Braa. The training project was supported through a $5,000 grant from the Kansas Department for Aging and Disability Services and the U.S. Administration on Aging.

Enhancing the Workforce to provide Person-Centered Care - KABC trained over 400 employees, older residents and family members on how to provide Person Centered Care in 15 nursing facilities across the state. While nursing facilities have been providing care based upon a hospital/medical model since the 1960s for older adults living in care facilities, there is a clear desire by residents to have more control over their daily care and activities. Providing care that is centered on what a person needs and responds best to, enhances the strengths of each individual and improves the quality of life s/he experiences. The training project was supported with a $6,716 grant from the Kansas Department for Aging & Disability Services and the U.S. Administration on Aging.
2013 Public Policy Advocacy

**KanCare** - older and disabled Kansans on Medicaid experienced the massive shift of their healthcare, nursing home care, and home based long-term care services and supports away from the established systems that for many years had provided those services. Older adults and adults with disabilities felt the bumps of their healthcare and supportive services being handed off to three private, managed care companies. Kansas Department for Aging & Disability Services (KDADS) Secretary Shawn Sullivan testified to the legislative oversight committee that approximately 8% of elder and physically disabled beneficiaries experienced cuts to their plans of care including those receiving long-term care services at home, or in a residential facility. The Governor had maintained that savings in KanCare would not be based upon cutting access to needed services or cutting persons eligible, but rather be based upon better coordination of health care services and long-term care supports. KABC assisted individual consumers who experienced problems with reduced services by talking elders and family members through how to advocate for the restoration of services. KABC also provided guidance to consumers on the changes within the Medicaid program and within the service delivery system. KABC helped state officials to develop clearer language to communicate to Medicaid beneficiaries what triggered the cuts to an individual's care and services, as well as what avenues consumers have to appeal any cuts in assistance or services.

**Nursing Staffing for Safe Elder Care** - KABC continued efforts to pass legislation to assure adequate nurse staffing for nursing home residents. Current Kansas regulations don’t require nursing homes to provide more than an average of 2 hours of nursing care to each resident over a 24-hour period. Nursing care is defined as the cumulative time that RNs, LPNs, nurse aides and paid nutrition assistants spend caring for a nursing home resident.

The experiences of residents confirm the result of multiple studies – 2 hours is not enough hands-on care to safely avoid injuries, illness and death of residents. We have made improving Kansas nurse staffing requirements a priority issue. Through HB 2348, we asked the 2013 Kansas Legislature to set a **minimum standard** for nursing care at 4 hours and 26 minutes daily for each person in a Kansas nursing home.

KABC asked the legislature to dedicate Quality Care provider assessments to fund the costs associated of implementing the new standard. KDADS projected a $26.29 million net gain to facilities from the Quality Care provider assessment in 2014. KABC’s recommendation meets the rule adopted that requires a viable funding source be identified for appropriations outside the Governor’s budget.

KABC engaged advocates in grass roots efforts and provided legislators with safety education.

**State Long Term Care Ombudsman** - KABC offered comments and recommendations to the US Administration on Aging as AoA drafted new rules governing the Ombudsman program. KABC’s comments focused on eliminating conflicts of interest for individuals appointed or employed as the state ombudsman, autonomy of the program and access to training for ombudspersons. These are the first changes proposed to the rules governing the program in many years. The new rules are designed to strengthen the Ombudsman’s and the program’s role as an independent advocate for residents in long-term care facilities.

Direction and leadership for KABC’s public policy advocacy is provided by the board of directors, KABC’s executive director Mitzi E. McFatrich, and public policy coordinator, Barbara S. Conant.
EDUCATIONAL RESOURCES

New and Updated Resources
available in print and on our website

Planning for Better Care - Here’s How for Persons in Nursing Facilities offers tips to use your Care Plan as a tool to advocate for the care you need, are paying for, and have a right to receive and contacts who can help when you run into problems. Printing was possible through the Shamberg Project Grant from the Legacy of Justice Foundation. Nearly 3,000 have been provided to nursing home residents.

Nursing Staffing Information and Citizen Survey: Facts about nurses, aides, and care for nursing facility residents in Kansas and what we can do to pass a standard that provides a safe level of care. The Survey measures individual experiences with care received and consistent availability of enough staff. We’d like to hear from you now - and from your friends and family.

Preventing Financial Harm, Abuse, Neglect and Exploitation of Older Adults clarifies who is at risk, what constitutes wrong-doing, steps you can take to protect and stop it, and where to turn for help.

Person-Centered Care shines a light on why it matters for better care and quality of life, how residents, families and facility staff can work together to make it happen, what federal and state regulations support the approach, and who can help when you run into problems getting the care you want, the way you want it.

Grants to fund Person-Centered Care trainings came from the Kansas Department for Aging & Disability Services (KDADS), the U.S. Administration on Aging, and U.S. Department of Health and Human Services.

2013 Stand By Me

KABC’s annual fundraiser “Stand By Me” held in Lawrence on October 20, was a successful event that financially supports KABC’s work with older adults and families needing guidance or help in finding quality care, or resolving problems with care. KABC is grateful to our committed sponsors, contributors, and volunteers. Their hard work, energy and contributions along with the more than 100 persons attending - helped us meet our goal!

For the 5th year in a row, The Fabulous Torque’s entertained the crowd with their great music. Jeremy Taylor hosted the live auction once again, and presentation of the 2013 KABC Caring Award was made to journalist Dave Ranney for his work to bring elder care issues to the media forefront.

In addition, KABC recognized William Dann as “One in a Million” for his significant support of KABC over the past 20 years. We are grateful that he has continued to support his mother’s (Petey Cerf) vision and passion for assuring quality care for older, disabled, and vulnerable adults.
Thanks to these 2013 Members & Contributors, KABC provided assistance to over 8,000 individuals. Our supporters make it possible for KABC to help elders and families with difficult long-term care choices. Endowment Founders are in bold.

**Certfers/Sustaining Members**

Mike & Tana Ahlen  
Pauline Alexander  
Portia Allbert  
Steven R. Anderson PA  
Arrowood Lane  
Ann Aschenbrenner  
Ashley Care Services  
**Deanne & Lou Bacco**  
Jill Baker  
Barbara Bailey  
Judy & John Bellome  
Susie Beninga  
Betty Bowen  
Andrea Bozarth  
**Cerf-Dunbar Foundation**  
Cherryvale Nursing Center  
Robert & Cynthia Claus  
Donna Gould Cohen & Larry Cohen  
**J T & Keeley Compton**  
ABC Foundation  
Nancy & Wayne Cottril  
Charley & Lynne Crabtree  
Warren Culver  
**Evie & Bob Curtis**  
Bill Cutler  
**William Dann**  
JW & Danny Drury  
Janet Dunn  
Evergreen Community of Johnson Co  
Elder Disability Law Firm  
Hilda Enoch  
Dr. James & Sara Farley  
**Margaret Farley & Ron Schneider**  
Marlene Finney  
Ms. Charlee Glinka  
Webster & Joan Golden  
Margaret S. Gordon  
Marilyn & Roy Gridley  
Jackie Hadl-Fromm  
Alan Hanson/Hanson & Jorns, LLC  
Robert & Dottie Harder  
Philip Hemphill  
Emily Hill  
**Stephen & Marcia Hill**  
Richard L. Howard  
Wyatt Hundley  
Tina Huntington  
Brock Jones  
**Elizabeth Dann Jones**  
Patricia Kells  
Lee Ketzel  
Paul K. Kincaid, DDS  
Jean Krahn  
Graham Kreicker  
Lakepoint Nursing & Rehab, Eldorado  
Lawrence Presbyterian Manor  
Andrea Leavitt  
Alice Leonard  
Mr. & Mrs. Herb Lewis  
Bill & Jeanine Lienhard  
Linda Lobb  
Dr. Joan Loehr & Dr. Jerry Howell  
Barbara Lovitch  
**Eloise Lynch**  
Linda Mason  
**Suzanne McCall**  
Dr. H.R. McFarland  
Mitzi E. McFarinich  
Toby McIntosh  
Jim & Linda McNiece  
Medicalodges, Inc.  
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**Earl Nehring**  
Nancy Nehring  
Neil & Maria Nehring  
Richard & Georgia Orchard  
Will Orvedal  
Jeanne Reeder  
**Cathy Reinhardt**  
Warren H. Robinson  
Joyce Hess Rodda  
Emily Russell  
Eunice & Steve Ruttinger  
Carol & Harold Sader  
Barbara & Richard Schowen  
Dan Shanelec  
Artie Shaw  
Carolyn & Robert Shelton  
Simpson Foundation Sarah & Ray Dean  
Robert Simpson  
Fred & Lilian Six  
Beverly Smith Billings  
Gary & Constance Sollars  
Solomon Valley Manor  
Ann Stern  
Linda & John T. Stewart III  
Audrey Kamb-Studdard  
Shari L. Tedford  
Barbara & Art Thomas  
Ruth Tomasek  
Eleanor Unruh  
Linda Upstill  
Mark Vollmer  
Ruth Warren  
Rebecca Wempe  
Windsor Place  
Julia Wood  
**Molly M. Wood**  
Claudia Woodard  
Ina Kay Zimmerman  
**Individual Members**  
Elvira & Richard Angeletti  
Bill Baldock  
Myrna Bartel  
Gary Beasley  
Stacy M Bernard  
Rodney L. Bishop, MD  
Crystal Swann Blackdeer  
Marilyn Bradt  
Marilyn Chamberlin  
Dr. Rosemary Chapin  
Beth & Allan Cigler  
Dorothy Cook  
W. Hobson & Helen Crockett  
Ann Cudd & Neal Becker  
Sonia DeRussea  
David Dinneen  
Michael & Gay Doudoroff  
Patricia Healy  
Barb Helm, ARCare, Inc.  
Dick & Sue Himess  
Rachel Imthurn  
Don Jordan  
Nancy Jorn  
Kerry Jane Kapfer  
Rose & Lyle Koerber  
Robert & Betty Lichtwardt  
Beverly McGill  
Cliff Norris  
Helen Poland  
Roberta Renich
Tracy Rhine
John & Valerie Roper
Barbara Sabol
Brad Sibley
Diane Simpson
South Central KS AAA
John & Joan Strickler
Donna Thonen
Mary Tritsch
Norma Ward
Gwen Whitebread
Roger K. Wilson
Patricia Williams
WJ & Rosemary Williamson
Vivian Wood
George Worth

Business Members
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Asbury Park
Bethany Home Association
Citizen’s Medical Center LTCU
Elmhaven
Garden Terrace of Overland Park
Good Samaritan-Sherman County
Guest Home Estates of Pittsburg
Kansas Health Care Association
Maria Keil
Leonardville Nursing Home
Linn Community Nursing Home
Midwest Coating, Inc.
Mount Joseph Senior Community
North Central Flint Hills AAA
Pleasant View Home
Prairie Senior Living Complex
The Legacy at Park View
The Shepherds Center
Twin Oaks Assisted Living
Via Christi Village, Manhattan

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David & Mary Kate Ambler
William Arnold
Mary & Melvin Baskett
Sue Bayer
Johanna Bryant
Lois Clark
Mrs. Florence Close
Anne Cowan
Fred S. Craig
Marilyn & Jack Dillon
Gwen Elliott
Marland Erickson
Oliver Finney
J. Robert Fluker
Goodwin & Shirley Garfield
Richard Gegen
Martha Graber
Della M. Hadley
Elizabeth Haverfield
Alice Hayes
Stacy J. Jansson
Jill Kleinberg
Andrew Labosky, Jr.
Carolyn Litwin
Honey Lombardo
Caren Lowe
Barbara A. Mah
Jesse & Alversa Milan
Trish Moore
Jo Nedrow
Ellen Paulsen
Christopher & Deltie Riggs
Harlan & Sidney Roedel
Doris M. Schultz
Virginia Seaver
Barbara Smith
Jerrold & Carol Spady
Pearl Stonebraker
Carolyn Swift
Robiea Swindell
Linda Troxel
Patsy Walz
Kay & Robert Davis
Lowell Davis, State Farm Ins.
Janis DeBoer
Stanley & Alice Jo Defries
Mary Edwards
Jack & Mary Ann Floyd
Marci Francisco
Scott Fullerton/DPI
Nancy Gallagher
Judith A.K. Harmony
Bonnei L. Haslouer
Barbara Hickert
Rebecca Hicks
Kim High
Belinda Holloway
Hutchinson Clinic
Janet Ikenberry
John E. Isom/Fabulous Torque’s
Jewish Community Women
Robert Johnson
Lauren & Vivien Jones
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Alice Knatt
Mia Lane
Louise Lauridsen
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Richard Link
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Robert Marrin
Kathy Martin
Larry Maxey
Martha J. Morley
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Kami Poole
Laurance & Johanna Price
Catherine Hale Robins
Bess Robinson
William & Susan Russell
Miles Schnaer/Crown Automotive
Richard & Phyllis Sapp
Shawnee Mission Medical Center
Dolph Simons Family Fund
Forrest & Donna Swall
Kathy Swenson-Tucker
Jeannie Tornedon
Melissa Transue
Topeka Community Foundation
The Trust Company/Mark Knackendoffel
Linda Tuttle
Mrs. H. R. Vess
Weaver’s Department Store
Peter Whitener
Marjorie W. Witting
Wyandotte United Methodist Women

Life Members
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Bea Bacon
Jean Cowles
Frances Fischer
Barbara Heng
Violet Hurlock
Mr. & Mrs. Harlan Jennings
Walter Martz
Charles Michener
Lucille Mitchell
Una Thomas

Contributors & Other Friends
Bob Anderson
Laura High Anderson
Laura Bennetts
Terry Benson
Bob & Winky Bergeson
Thomas Black
Amy Blankenbiller
Ann Campbell
Pat & Peter Casagrande
Kerry Bower Chapman
Barb Conant
CornerBank
## 2013 Major Contributors

We are very appreciative for the substantial support of these generous individuals who help further KABC’s mission and advocacy work.

| ABC Foundation, JT & Keeley Compton | Lee Ketzel, Paul Kincaid, DDS | Lee Ketzel, Paul Kincaid, DDS |
| Deanne & Lou Bacco | Jean Krahn | Jean Krahn |
| John & Judy Bellome | Andrea Leavitt | Andrea Leavitt |
| Bob & Winky Bergeson | Herb & Irene Lewis | Herb & Irene Lewis |
| Amy Blankenbiller | Linda Mason & Brad Hutton | Linda Mason & Brad Hutton |
| Betty Bowen | Suzanne McColl | Suzanne McColl |
| Andrea Bozarth | Mitzi E. McFatrich | Mitzi E. McFatrich |
| Barbara & Mick Braa | Toby McIntosh | Toby McIntosh |
| Jo Bryant | Minuteman Press | Minuteman Press |
| Janet Buttery & Alan Williger | Morgan Stanley | Morgan Stanley |
| Ann Campbell | Wealth Mgmt.- Emily Hill & Stephen Hill | Wealth Mgmt.- Emily Hill & Stephen Hill |
| Linda & Chuck Carl森 | Earl Nehring | Earl Nehring |
| Cerf-Dunbar Foundation | Richard & Georgia Orchard | Richard & Georgia Orchard |
| Dr. Rosemary Chapin | Will Orvedal | Will Orvedal |
| CornerBank NA | Cathy Reinhardt | Cathy Reinhardt |
| Crown Automotive - Miles Schnaer | Warren Robinson | Warren Robinson |
| Evie & Bob Curtis | Emily Russell | Emily Russell |
| William Dann | Susan & William Russell | Susan & William Russell |
| Lowell Davis, State Farm | Barbara Sabol | Barbara Sabol |
| Danny Drury | Carol Sader | Carol Sader |
| Janet Dunn | Barbara & Richard Schowen | Barbara & Richard Schowen |
| Elder & Disability Law Firm | Artie Shaw | Artie Shaw |
| The Fabulous Torque’s | Shawnee Mission | Shawnee Mission |
| James & Sara Farley Medical Center | Medical Center | Medical Center |
| Margaret Farley & Ron Schneider | Simons Family Fund | Simons Family Fund |
| Marlene Finney | Simpson Foundation | Simpson Foundation |
| J. Robert Fluker | Carol & Jerrold Spady | Carol & Jerrold Spady |
| Donna Gould Cohen & Larry Cohen | Linda & John T Stewart III | Linda & John T Stewart III |
| Marilyn Gridley | Shari Tedford | Shari Tedford |
| Judith A.K. Harmony | Barbara & Art Thomas | Barbara & Art Thomas |
| Philip Hemphill | Eleanor Unruh | Eleanor Unruh |
| Kim High | Mark Vollmer | Mark Vollmer |
| Ike & Sue Huang | Rebecca Wempe | Rebecca Wempe |
| Judy Johnson | Molly M. Wood | Molly M. Wood |
| Elizabeth Dann Jones | Ina Kay Zimmerman | Ina Kay Zimmerman |

### 2013 Financial Report

#### ASSETS

<table>
<thead>
<tr>
<th>Current Assets</th>
<th>Other Assets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash-checking</td>
<td>Endowment/Restricted Funds</td>
</tr>
<tr>
<td>$3,425</td>
<td>$181,360</td>
</tr>
<tr>
<td>Money Market</td>
<td></td>
</tr>
<tr>
<td>$10,336</td>
<td></td>
</tr>
<tr>
<td>Total Current Assets</td>
<td>Total Current Liabilities</td>
</tr>
<tr>
<td>$13,761</td>
<td>$-0-</td>
</tr>
</tbody>
</table>

#### LIABILITIES & NET ASSETS

<table>
<thead>
<tr>
<th>Net Assets</th>
<th>Total Liabilities &amp; Net Assets</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted</td>
<td>$195,121</td>
</tr>
<tr>
<td>Temporarily Restricted</td>
<td></td>
</tr>
<tr>
<td>$181,360</td>
<td></td>
</tr>
<tr>
<td>Total Net Assets</td>
<td>$195,121</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Unrestricted Revenue

| Contributions          | $120,232 |
| Memorial               | 6,115    |
| Membership Dues        | 11,565   |
| Endowment Investment Income | 5,971 |
| Misc. Income           | 58       |
| In-kind donations      | 850      |
| Interest Income        | 164      |
| Unrealized gain on investments | 19,507 |
| Total unrestricted revenue, gains, losses | $164,462 |
| Net assets restricted for purpose | (20,262) |
| Total unrestricted revenue and net assets released from purpose restrictions | $144,200 |

#### Expenses

| Program                 | $131,554 |
| Management              | 19,616   |
| Fundraising             | 6,728    |
| Member Development      | 5,236    |
| Total Expenses          | $163,134 |

| Increase in unrestricted net assets | $18,934 |
| Temporarily restricted net assets (Grants/Endowments) | 17,885 |
| Net assets restricted for purpose | 20,262 |
| Increase in temp. restricted net assets | 38,147 |
| Increase in net assets | 19,213 |
| Net Assets as of Jan. 1, 2013 | $178,908 |

### Net Assets, as of Dec. 31 2013

| $195,121 |

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We are very appreciative for the substantial support of these generous individuals who help further KABC’s mission and advocacy work.
2013 Income/Expense Comparison

2013 Income

Total: $182,347

- Contributions: 66.4%
- Membership Dues: 6.3%
- Memorials: 3.35%
- In-Kind: 0.004%
- Interest/Investment income: 13.9%
- Misc. Income: 0.0002%
- Unrealized gain on investments: 10.6%
- Restricted/Grant: 9.8%

2013 Expenses

Total: $163,134

- Program: 81%
- Management: 12%
- Fundraising: 4%
- Member Development: 3%
### Information & Services Provided

KABC assists and educates older adults and families who are dealing with long-term care issues. This chart summarizes our efforts to provide useful information to individuals seeking assistance and training to groups. KABC engages in public policy advocacy solely for the purpose of improving the quality of long-term care.

#### Assistance Provided

<table>
<thead>
<tr>
<th>Request Type</th>
<th>2013</th>
<th>2012</th>
<th>2011</th>
<th>2010</th>
</tr>
</thead>
<tbody>
<tr>
<td>Requests for assistance</td>
<td>857</td>
<td>762</td>
<td>659</td>
<td>754</td>
</tr>
<tr>
<td>Website visits</td>
<td>4,145</td>
<td>4,707</td>
<td>5,296</td>
<td>5,025</td>
</tr>
<tr>
<td>Facebook activity</td>
<td>175</td>
<td>105</td>
<td>61</td>
<td>—</td>
</tr>
<tr>
<td>Total newsletters sent</td>
<td>4,410</td>
<td>4,470</td>
<td>4,315</td>
<td>4,355</td>
</tr>
<tr>
<td>Attendees at training sessions</td>
<td>1,315</td>
<td>1,404</td>
<td>2,115</td>
<td>1,199</td>
</tr>
<tr>
<td>Testimony presented to Legislature</td>
<td>11 Bills</td>
<td>12 Bills</td>
<td>10 Bills</td>
<td>11 Bills</td>
</tr>
<tr>
<td>Testimony on regulations to State govt. and Federal govt.</td>
<td>1 &amp; 1</td>
<td>1 &amp; 1</td>
<td>1 &amp; 1</td>
<td>1 &amp; 1</td>
</tr>
</tbody>
</table>

### THANK YOU to KABC volunteers and members

THANK YOU to KABC volunteers and members who provide considerable time and energy to improve elder care. Their combined efforts totaled more than 600 hours in 2013. Volunteer efforts included leadership on public policy advocacy, training to caregivers and community leaders, as well as assisting at the KABC office to get out critical information to individuals and the media.
2013 in Review

Kansas Advocates for Better Care honed the focus on our mission of improving the quality of long-term care in Kansas. Achieving this important mission requires that KABC have a strong presence with older consumers of long-term care and their family members, legislators and regulators, our partners across the state, and with our members and volunteers. In addition to the assistance we provided to individuals and the advocacy we engaged in with state and federal public policy decision makers, KABC accomplished much more.

In 2013 KABC produced new resources:

- **Planning for Better Care** offers helpful advocacy for nursing home care. KU student intern, Becky Cannon contributed significantly to its development. 3,000 residents in nursing facilities were provided the print version of this brochure. Printing made possible through the Shamberg Project Grant, Legacy of Justice Foundation.

- **It’s About Time** delineates the how and why of safe nurse and aide care for elders in nursing facilities.

- The **Safe Care** Survey allowed citizens to share and KABC to gather information on experiences with nursing care received in nursing facilities. KABC was visible and active to improve access to dental care and services for older adults. In 2013 Barb Conant, KABC’s public policy coordinator was selected to the Dental Champions leadership fellowship, where she emphasized the need for access to and funding for elder oral care.

KABC's dedicated members and volunteers provide leadership for its mission. At the Annual Membership meeting held in Merriam, KS in September 2013, Linda Carlsen assumed the helm as KABC’s President of the Board. Joining Linda in officer positions were Marlene Finney, Vice President and Margaret Farley, Treasurer. Sixteen volunteers from across Kansas offered their expertise to KABC by serving on the Board of Directors.

With our eye on meeting the need to assist increasing numbers of older adults and baby boomers with critical long-term care resources the Board convened for a “sustainability” planning retreat. Dr. Chuck Carlsen, retired President of Johnson County Community College, provided leadership to the board’s work of developing a strategic plan to raise the needed funds and assure KABC continues as a strong voice for quality and long-term care.

Acknowledgments

Kansas Advocates for Better Care would like to thank the following:

- **William Dann**, for his continued dedication and commitment in support of improved quality care.

- **Steve & Kelly Wildeman**, owners of American Presort, for generously providing mailing services for the KABC newsletters.

- The **Fabulous Torque’s** who've contributed great entertainment at the “Stand By Me” fundraiser, for the fifth year!

- A very special thank you to the KABC volunteer Board of Directors.

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**Membership by County**

<table>
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<tr>
<th>County</th>
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<tbody>
<tr>
<td>Allen</td>
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<td>Barton</td>
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<td>Brown</td>
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<td>Butler</td>
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<td>Dickinson</td>
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Better Quality Care in our Sights - for 2014 & Beyond

KABC is keeping these high-priority quality care concerns in our sights.

Ú Diligently assisting older and disabled individuals or their families to identify good quality long-term care services or facility based care. Speaking up about unmet quality care needs and in support of public policies which will result in better care. Actively training and developing useful resources to inform elders, caregivers and concerned citizens.

Ú Gathering consumers experiences about KanCare, Kansas Medicaid Managed Care as a means to identify gaps in long-term care and services, and advocate for funding and access. Informing consumers about their rights to appeal cuts to care and the process for appealing.

Ú Taking knowledge shared by elders who live in assisted residential settings to inform Kansas regulations and standards so that older adults are assured nursing staff have adequate education and training and can provide quality care, that facilities respect individual's and their choices, and facilities are prevented from improperly discharging older adults.

Ú Working in Kansas and nationally to create a safe standard for care and assistance that elders need from nurses and aides each day to prevent needless suffering, injury and illness. KABC presses forward on this initiative to meet the care promised in the 1987 Nursing Home Reform Law “to keep an elder at her/his highest practical level of functioning, physically, mentally & socially”.

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Now there is an easy and convenient way to help support KABC? Go to http://smile.amazon.com/ch/48-0855008 When you make purchases online through Amazon, just indicate that you’re supporting Kansas Advocates for Better Care. Once KABC is identified as your charity, Amazon Smile will contribute 0.5% for each eligible purchase you make, and that makes us smile ♥ AmazonSmile You shop. Amazon gives.
Most people try not to think about nursing homes… that’s why we think about them every day.

My $ ______________ tax deductible contribution is enclosed.

(Please identify how you prefer your gift to be used):

As a memorial to __________________________________________

General contribution _____ KABC Endowment Fund _____

Harriet Nehring Education Fund _____

KABC is a 501(c)(3) non-profit, as identified by the IRS.
Your support continues the mission of advocating for quality long-term care for frail and elderly Kansans.
All contributions are tax-deductible, as provided by law.

Name________________________________________________________________________________

Address ______________________________________________________________________________

City, State ________________________________________________ Zip _________________________

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