

**NEWS RELEASE**  
**Kansas Nursing Homes Good and Poor Performance Trends**

**LAWRENCE, KS February 15, 2018.** Kansas Advocates for Better Care (KABC) annually releases information on performance of Kansas nursing facilities. KABC tracks and reports information on quality in long-term care as a public service. The following looks statewide at Kansas nursing facility performance trends – good and poor – in meeting defined health and care standards for older Kansans.

Good Performance Trends: Facilities which achieve consistent compliance with health and safety standards; are cited for zero to five deficient health practices; are not cited for any deficient practice which caused harm or put a person at risk of serious harm; and have maintained this level of performance consistently over the past three annual inspection cycles.

Six (6) nursing homes in Kansas were cited with 0 to 5 deficiencies over the look back period of the facility's three most recent annual inspections covering 36 to 60 months. Five (5) of the facilities listed are not-for-profit corporations and one (1) is a for-profit corporation. For the six facilities listed, none of the citations received were for "actual harm of a resident", "immediate jeopardy of residents", or "mistreatment of a resident" in the nursing facility.

| <b>Facility Name</b> | <b>City</b> | <b>Deficiencies</b> |
|----------------------|-------------|---------------------|
|----------------------|-------------|---------------------|

|                             |            |   |
|-----------------------------|------------|---|
| Bethel Home                 | Montezuma  | 0 |
| Moundridge Manor            | Moundridge | 0 |
| Sterling Presbyterian Manor | Sterling   | 0 |
| Caritas Center, Inc.        | Wichita    | 2 |
| Russell Regional Hospital   | Russell    | 3 |
| Larksfeld Place             | Wichita    | 3 |

State inspections are conducted by specially trained Registered Nurses employed by the Kansas Department for Aging and Disability Services (KDADS) through a contract with the federal government. Inspections are conducted to assure the health and safety of older adults. Inspections are the only objective, external evaluation of a nursing facility, provided by the state. Inspections are key in upholding uniform health standards statewide for all older adults, requiring facilities to correct deficient care practices, and providing protection for older adults harmed by substandard care or abuse. Citations for deficiencies occur when the facility is not in compliance with state or federal health and safety regulations and laws. There are 346 nursing facilities (including nursing facilities for mental health, and long-term care units in hospitals) in Kansas.

Nationally, the average number of deficiencies cited during inspection of a nursing facility is 7.2, in Kansas the average is 10.3. Deficiencies may affect one person, a few people, or everyone living in the facility. Deficient practices are scored according to

severity from low to high, severity is determined by the level of harm or risk of harm residents experience. The number of deficiencies cited in a single Kansas nursing home during the most recent inspection period ranges from 0 to 56.

By state and federal law, all facilities are to be inspected annually (12 month average is across all nursing facilities). Inspection timeframes for a single facility is within a 9-15 month range. KDADS is not meeting these inspection timeframes. Inspections are greatly delayed in Kansas and growing increasingly more delayed. KDADS has not staffed 22 inspector positions (as of the date of this release). Delayed inspections allow poor care practices to go uncorrected, raising the risk and duration of harm for vulnerable adults.

Any resident who wishes to report poor care or abuse, or anyone who suspects abuse, neglect or other mistreatment of a nursing facility resident may call the complaint and abuse hotline. The hotline number is 1+800- 842-0078, toll-free in Kansas, it is only staffed during KDADS business hours 8-5 Monday-Friday.

---

**Poor Performance Trends:** By contrast seventy-eight (78) of the 346 nursing facilities in Kansas were cited for 10 or more health safety deficiencies for each of the last three annual inspections. 57 of these nursing homes are for-profit corporations, 21 are non-profit corporations.

In the past 18 months, 66 facilities on the list were cited for deficiencies that resulted in 'actual harm' to residents or put them in 'immediate jeopardy' of being harmed. In the list below these facilities are identified by shaded background.

**Woodlawn Rehab & Health Care/Orchards Garden in Wichita** was cited for 56 deficiencies -- the most for any long-term care facility in the state. Among the 56 deficiencies cited were mistreatment of resident(s) resulting in immediate jeopardy the most serious level of harm citation; lack of proper treatment to prevent bed sores resulting in actual harm the second most serious level of harm citation; incidents of bladder catheterization/urinary infections resulting in immediate jeopardy; and accident hazards which posed immediate jeopardy to residents.

|  |                    |           |
|--|--------------------|-----------|
| <b>Woodlawn Rehab &amp; Health Care/Orchards Garden</b>  | <b>Wichita</b>     | <b>56</b> |
| <b>Wichita Care &amp; Rehabilitation</b>                 | <b>Wichita</b>     | <b>49</b> |
| <b>Good Samaritan Society</b>                            | <b>Minneapolis</b> | <b>46</b> |
| <b>Life Care Center</b>                                  | <b>Andover</b>     | <b>41</b> |
| <b>Seville Operator/Rolling Hills Health &amp; Rehab</b> | <b>Wichita</b>     | <b>35</b> |

|  |                    |           |
|--|--------------------|-----------|
| <b>Meridian Nursing &amp; Rehab</b>        | <b>Wichita</b>     | <b>30</b> |
| <b>Great Bend Health &amp; Rehab</b>       | <b>Great Bend</b>  | <b>28</b> |
| <b>Leisure Operations LLC</b>              | <b>Overland Pk</b> | <b>28</b> |
| <b>Good Samaritan Society Sherman Co.</b>  | <b>Goodland</b>    | <b>27</b> |
| <b>Garden Valley Retirement Village</b>    | <b>Garden City</b> | <b>26</b> |
| <b>Fort Scott Manor</b>                    | <b>Fort Scott</b>  | <b>26</b> |
| <b>Manorcare Health Services</b>           | <b>Topeka</b>      | <b>25</b> |
| <b>Manorcare Health Services</b>           | <b>Wichita</b>     | <b>24</b> |
| <b>Ottawa Retirement Village</b>           | <b>Ottawa</b>      | <b>24</b> |
| <b>El Dorado Care &amp; Rehabilitation</b> | <b>El Dorado</b>   | <b>23</b> |
| <b>Topeka Presbyterian Manor</b>           | <b>Topeka</b>      | <b>22</b> |
| <b>Legacy at Herington</b>                 | <b>Herington</b>   | <b>22</b> |
| <b>Medicalodges Douglass</b>               | <b>Douglass</b>    | <b>22</b> |
| <b>Prescott Country View Nursing Home</b>  | <b>Prescott</b>    | <b>22</b> |
| <b>McPherson Operator, LLC</b>             | <b>McPherson</b>   | <b>21</b> |
| <b>Mission Village Living Center</b>       | <b>Horton</b>      | <b>21</b> |
| <b>Wheatland Nursing &amp; Rehab</b>       | <b>Russell</b>     | <b>21</b> |

|                               |                   |           |
|-------------------------------|-------------------|-----------|
| <b>Good Samaritan Society</b> | <b>Dodge City</b> | <b>19</b> |
| <b>Diversicare</b>            | <b>Haysville</b>  | <b>19</b> |

|  |                       |           |
|--|-----------------------|-----------|
| <b>Sumner Operator, LLC</b>                                | <b>Wellington</b>     | <b>19</b> |
| <b>Westy Community Care Home</b>                           | <b>Westmoreland</b>   | <b>18</b> |
| <b>Flint Hills Care Center</b>                             | <b>Emporia</b>        | <b>18</b> |
| <b>The Centennial Homestead</b>                            | <b>Washington</b>     | <b>18</b> |
| Shawnee Gardens Healthcare & Rehab                         | Shawnee               | 17        |
| <b>Prairie Sunset Home, Inc.</b>                           | <b>Pretty Prairie</b> | <b>17</b> |
| <b>Kaw River Care &amp; Rehab Center, LLC.</b>             | <b>Edwardsville</b>   | <b>17</b> |
| <b>Morton County Senior Living Community</b>               | <b>Elkhart</b>        | <b>17</b> |
| <b>Peabody Operator, LLC</b>                               | <b>Peabody</b>        | <b>17</b> |
| <b>Tonganoxie Nursing Center</b>                           | <b>Tonganoxie</b>     | <b>16</b> |
| <b>Legacy at College Hill</b>                              | <b>Wichita</b>        | <b>16</b> |
| <b>Catholic Care Center, Inc.</b>                          | <b>Belaire</b>        | <b>16</b> |
| <b>Indian Creek Health Care Center</b>                     | <b>Overland Pk</b>    | <b>15</b> |
| Arma Operator  | Arma                  | 15        |
| <b>Trego Manor</b>   | <b>Wakeeney</b>       | <b>15</b> |
| <b>Pittsburg Care &amp; Rehab</b>                          | <b>Pittsburg</b>      | <b>15</b> |
| <b>Delmar Gardens</b>                                      | <b>Overland Pk</b>    | <b>15</b> |
| Medicalodges Leavenworth                                   | Leavenworth           | 15        |
| <b>FW Huston Medical Center</b>                            | <b>Winchester</b>     | <b>15</b> |
| <b>Mennonite Friendship Communities, Inc.</b>              | <b>So. Hutchinson</b> | <b>15</b> |
| <b>Big Blue Healthcare/<br/>Riverbend Post Acute Rehab</b> | <b>Kansas City</b>    | <b>15</b> |
| <b>Hutchinson Operator, LLC</b>                            | <b>Hutchinson</b>     | <b>15</b> |

|   |                      |           |
|---|----------------------|-----------|
| <b>Stevens County Hosp LTCU/Pioneer Manor</b>             | <b>Hugoton</b>       | <b>15</b> |
| <b>Cherry Village</b>                                     | <b>Great Bend</b>    | <b>15</b> |
| <b>Via Christi Village</b>                                | <b>Hays</b>          | <b>15</b> |
| <b>Good Samaritan Society</b>                             | <b>Hays</b>          | <b>15</b> |
| Plaza West Regional Health Center                         | Topeka               | 14        |
| <b>Salina Windsor SNF OPCO, LLC/<br/>Legacy at Salina</b> | <b>Salina</b>        | <b>14</b> |
| <b>Pinnacle Ridge Nursing &amp; Rehab</b>                 | <b>Olathe</b>        | <b>14</b> |
| <b>The Legacy on 10th Avenue</b>                          | <b>Topeka</b>        | <b>14</b> |
| <b>Diversicare of Sedgwick</b>                            | <b>Sedgwick</b>      | <b>14</b> |
| <b>Hilltop Lodge Nursing Home</b>                         | <b>Beloit</b>        | <b>14</b> |
| <b>Park Villa</b>   | <b>Clyde</b>         | <b>14</b> |
| <b>Overland Park Nursing &amp; Rehab</b>                  | <b>Overland Park</b> | <b>13</b> |
| <b>Pleasant Valley Manor</b>                              | <b>Sedan</b>         | <b>13</b> |
| <b>Life Care Center</b>                                   | <b>Wichita</b>       | <b>13</b> |
| <b>Kiowa Hospital District Manor</b>                      | <b>Kiowa</b>         | <b>13</b> |

|   |                   |           |
|---|-------------------|-----------|
| <b>Kansas Masonic Home</b>                      | <b>Wichita</b>    | <b>12</b> |
| <b>Providence Living Center</b>                 | <b>Topeka</b>     | <b>12</b> |
| <b>Rooks Co. Senior Services/Redbud Village</b> | <b>Plainville</b> | <b>12</b> |
| Wheat State Manor                               | Whitewater        | 12        |
| Alma Manor                                      | Alma              | 12        |
| <b>Rossville Healthcare &amp; Rehab</b>         | <b>Rossville</b>  | <b>11</b> |
| Victoria Falls                                  | Andover           | 11        |

|                                  |                    |           |
|----------------------------------|--------------------|-----------|
| <b>Villa St. Joseph</b>          | <b>Overland Pk</b> | <b>11</b> |
| Brighton Gardens                 | Prairie Village    | 11        |
| <b>Villa St. Francis</b>         | <b>Olathe</b>      | <b>11</b> |
| Village Villa                    | Nortonville        | 11        |
| <b>St. Luke Living Center</b>    | <b>Marion</b>      | <b>11</b> |
| Mount Joseph Senior Village, LLC | Concordia          | 11        |
| Smith Center Operator            | Smith Center       | 11        |
| Country Care, Inc.               | Easton             | 11        |
| <b>Good Samaritan Society</b>    | <b>Liberal</b>     | <b>11</b> |
| <b>Villa Maria</b>               | <b>Mulvane</b>     | <b>10</b> |

Deficiencies noted are based on data gathered from Kansas Department for Aging and Disability Services (KDADS) survey/inspection reports and is current as of December 14, 2017. A deficiency means that a facility was found to be out of compliance with a regulation intended to ensure a standard for resident health and safety.

A number of Kansas facilities are cited with 10 or more deficiencies during one inspection cycle (by law 12 months, currently about delayed at 15-24 months), however a facility being cited with 10 deficiencies for three consecutive inspection cycles, constitutes a 'red flag,' said KABC Executive Director Mitzi McFatrigh. Inspections are an important source of information about the quality of care elders receive in a given facility. KABC encourages individuals to look at a number of factors when evaluating a nursing facility as a place to live and receive care. Annual inspection survey results are one of those factors. To learn more about these and other quality measures and how they affect older adults receiving long-term care in Kansas, contact Kansas Advocates for Better Care.

Kansas Advocates for Better Care (KABC) is a 501 (c) 3 non-profit organization that provides free education, information and guidance to any interested person about good quality long-term care. Our mission since 1975 is "Advocating for Quality Long-Term Care" for older adults and adults with disabilities. KABC can provide individuals with information and assistance regarding long-term care needs in nursing facilities, residential living facilities with assistance, and at-home care and services. For 43 years KABC has served Kansas citizens by:

- Advocating with and on behalf of citizens for increased quality in long-term care such as nursing homes, assisted living, home plus, residential health care facilities, boarding care homes, and in-home care provided through home and community-based services (HCBS),
- Providing guidance, education and advocacy for individuals seeking long-term care placement and services, and
- Providing education or training to family caregivers and long-term care providers.

KABC supports a minimum nursing staffing requirement in Kansas nursing homes which prevents avoidable illness, injury and death for older adults. Kansas current minimum nursing staffing is 2 hours of nursing care for each resident daily. KABC supports the well-documented 4 hours and 26 minutes of daily nursing care. To learn more call KABC or visit our website.

If you, your family or a friend is in need of information about long-term care choices, please call for assistance, toll-free (outside of Lawrence): 800-525-1782, or 842-3088 (in Lawrence), email us at [info@kabc.org](mailto:info@kabc.org) or visit [www.kabc.org](http://www.kabc.org) KABC on Facebook and Twitter.

There is no fee for KABC's help.

**- FOR IMMEDIATE RELEASE -**